



# TEMU Report Infringement Guide

## Welcome to the TEMU Report Infringement Guide!

This Intellectual Property Guide explains how rights owner or authorized parties can submit reports of infringement regarding content on our website and mobile applications. We will remove material cited for alleged intellectual property infringement when provided with a report that complies with our policies. The intellectual property hereof means copyright, trademark, patent and other intellectual properties prescribed by laws.



# Report Infringement

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- 1. To submit a notice of IP infringement, you must be the rights owner who owns the IP being reported or an agent with permission from the rights owner to submit notices on his or her behalf.**
- 2. We will investigate the listings or contents upon receiving your report. Please note that any report made to us must be made in good faith and sworn under penalty of perjury.**
- 3. It is a requirement that the notice submitter be logged into our online intellectual property infringement report portal (“IP Portal”). You should include the following information in your report:**

① You can quickly get there by clicking this link: <https://www temu.com/intellectual-property-complaint.html>

### 3.1 Basic info

**3.1.1 Type of user complaint:** Please select the complaint type for product infringement. [For designers reporting design-related issues, please choose Copyright.](#)

**3.1.2 URLs:** Please include the product URLs on Temu that you intend to report. You may submit up to [200 URLs at a time](#), separated by line breaks or spaces.



# Report Infringement

**3.1.3 What is the type of copyright infringement on Temu? Select “The allegedly infringing product or its packaging contains copyrighted content”** if the infringement appears on the physical product or its packaging. Otherwise, choose the most appropriate option from the list.

## 3.2 Detailed info

**3.2.1 Infringement Product Information:** Please describe how you believe the reported product infringes your IP rights. Provide as much detail as possible and be specific. If available, include supporting materials **such as design sketches, side-by-side comparisons of your original work and the reported product, certifications, or any other documents that can help substantiate your claim.**

**3.2.2 Copyright Information:** please provide information about your IP rights. For copyright ownership, if no registration number is available or if the copyright is unregistered, **please provide a public link to your original work—such as your product page on your official website, an e-commerce listing, or any other webpage displaying your design.**



Free shipping  
Incredible

Best-Selling

Join Now

English

## Report Infringement

1 Basic info

2 Detailed info

3 Verification

4 Completed

### Infringement Product Information

\* Please provide more information to help us understand your issues:

Example: The image used on the product description is nearly identical to my original photograph. The image located in the first paragraph of the product description infringes on my copyright. My original photograph can be seen in our official website

0 / 2000

Additional documents (pictures/files):

Upload

Supports .pdf and .jpg, the individual size limit is 5 MB

### Copyright information

\* Intellectual property right designation location:

Select

\* Copyright ownership:

☒ Public Link ☐ Registration number

\* Public Link:

https://www.etsy.com/uk/listing/\_\_\_\_\_p-\_\_\_\_\_.jpg?\_\_\_\_\_

https://www.etsy.com/uk/listing/14\_\_\_\_\_pop-\_\_\_\_\_.jpg?\_\_\_\_\_

https://www.etsy.com/uk/listing/1\_\_\_\_\_p-\_\_\_\_\_.jpg?\_\_\_\_\_

https://www.etsy.com/uk/listing/1\_\_\_\_\_p-\_\_\_\_\_.jpg?\_\_\_\_\_

\* Name of Rights' Holder:

Name of the designer

What brand owns the intellectual property in this report:

Enter if any

Previous

Next

### 3.3 Verification

**3.3.1 Identity Information:** Choose “Rights owner” if you are the IP rights holder. If you choose “Agent”, you must also provide an authorization letter from the rights owner along with your identity information.

**3.3.2 Contact information:** Please enter your name, phone number, address, and email address. Make sure to enter the correct verification code to confirm that your email address is valid.





# Report Infringement

Report Infringement

Basic info

Detailed info

3 Verification

4 Completed

Identity Information

Your Identity: ☒ Rights owner ☐ Agent

Contact Information

By submitting a notice of infringement you acknowledge and accept that the information you have provided will be processed by us and our subsidiaries and affiliates for the purposes of assessing and responding to your request. We may also provide a copy of your infringement report, which includes the name and email address you have provided, to the alleged infringer.

Name of complainant:

Your Name

Phone number of complainant:

UK +44

Address of complainant:

United Kingdom

Email address of complainant:

fi ng@t .com

Verification code of email address:

31

Resend after 43s

To verify your email, we've sent a verification code to your email

Previous

Next

**3.4 Completed:** Submitted successfully, We will process the notice in compliance with our IP policy. Please note that we may request additional information before processing a report, such as verification or other documentation regarding the claimed right and ownership.

Identity Information

NOTICE

I have a good faith belief that use of the material in the manner complained of is not authorized by the rights owner, its agent, or the law.

Under penalty of perjury, I acknowledge that (i) the information in my notice is accurate, and (ii) I am the rights owner or authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Please sign your legal name as your digital signature:

YOUR NAME

Confirm

Report Infringement

Basic info

Detailed info

Verification

4 Completed

Submitted successfully

To Whom It May Concern:

Temu is in receipt of your IP infringement notice. We will process the notice in compliance with our IP policy.

Sincerely, Temu IP Protection Team

Done

## 4. Report tracking

**4.1 Complaint Tracking Email:** Upon submission of the report, we will send you an auto-generated email containing an exclusive link to the complaint tracking system. On this system, you will see a list of your complaint records including basic information of each case.



# Report Infringement

## Intellectual Property Complaint Tracking System

This allows claimants to track the status of each complaint.

Email address of complainant

Enter

Name of complainant

Enter

Complaint ID

Enter

Status

Select

Search

Reset

Complaint ID	Type of user complaint	Problem description	Name of complainant	Email address of complainant	Status	Operation
MSIF[REDACTED]V6U	Copyright	https://www.temu.c[REDACTED]th...	[REDACTED]	fio[REDACTED]@ti[REDACTED].com	Completed	<a href="#">View more</a>

Click on the "view more", the status details of each item involved in a certain case will be displayed as below.

English

Intellectual Property Complaint Tracking System

This allows claimants to track the status of each complaint.

Infringement Product

Status : Completed

Complaint ID: [REDACTED]V6U

Type of user complaint: Copyright

Product name	URL	Status
2.0 [REDACTED]	https://www.temu.com/uk/[REDACTED]	Complaint Invalid